



# WEEKEND EMERGENCY CALL OFF LINE PROCEDURE



- If you encounter an emergency over the weekend that prevents you from attending your scheduled game, **you MUST call 9474 1867** and clearly explain why you're cancelling.
- This number is for **emergencies only**. Once you accept a game, you're expected to show up and do your role.
- We aim to cover as many games as possible, so it's important you let the Referees Department know with **plenty of notice** so we can arrange a replacement.
- The call-off line is open from **Friday 5:00pm to Sunday 9:00pm**. If you need help outside of these hours, please call the central line during business hours on **9474 1800** (select option 4).
- The call-off line can get busy, so if no one answers, **leave a detailed message** with your name, match details, and contact number, and someone will get back to you.
- If **your role changes** on the day (e.g. different position from AR to Referee), you must call the call-off line so we can update this in DRIBL. Failure to do so may lead to no payment or delays in receiving payment.
- If you are **unable to check in** for your game on the day, you must call the call-off line. Failure to do so may result in no payment or delays in receiving payment.
- Not turning up to games and not calling the call-off line will lead to **fewer or no future appointments**.

## CONTACT DETAILS:



**Call off line:**

**03 9474 1867** (from Friday 5:00pm to Sunday 9:00pm)



**General enquiries:**

**03 9474 1800** (Option 4) or **referees@footballvictoria.com.au**  
(monitored from Monday 9am to Friday 5pm)